







Scenario 1 **Visitations**

Please review Directive #3 and the Retirement Home COVID-19 Visiting Policy forfull details on PPE, IPAC and other requirements.

> A Public Health Unit (PHU) has the ability to advise further restrictions or requirements.

Where co-located with a long-term care home, retirement homes should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU.

NOT IN OUTBREAK AND IN **GREEN (PROTECT) OR YELLOW** (PREVENT)

All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if the public health unit in which they are situated is in level Orange. Red, or Grey level. If it is, the home must follow baseline requirements AND the requirements applicable to their colour.

OUTBREAK

Homes IN outbreak

ORANGE (RESTRICT)

Home is NOT in outbreak but is located in a region designated as Orange level.

Homes must follow the rules below.

RED (CONTROL)

Home is NOT in outbreak but is located in a region designated as Red level.

Homes must follow the rules below.

GREY (LOCKDOWN) OR SHUTDOWN

Home is NOT in outbreak but is located in a region designated as Grey or Shutdown level.

Homes must follow the rules below.

Residents who are self-isolating for 14 days under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.

Allowing General Visitors (non-essential visitor)

A general visitor is a person who is not an essential visitor and visits:

- To provide non-essential services (may or may not be hired by the home or the resident and/or their substitute decision maker);
- For social reasons (e.g., family members or friends); and/or
- A prospective resident taking a tour of the home.

A maximum of two (2) general visitors per resident at a time may visit that resident.

Must meet baseline requirements:

- The home has developed procedures for the resumption of visits and a process for communicating these procedures with residents, families and staff, including but not limited to infection prevention and control (IPAC), scheduling and any setting-specific policies. Dedicated areas for both indoor and outdoor visits to support physical distancing between residents and visitors.
- Protocols to maintain the highest of IPAC standards prior to, during and after visits.
- A list of visitors available for relevant staff to access.
- Protocols for record keeping of visitations for contact tracing purposes.

Not permitted. Homes must follow all CMOH directives for homes in outbreak and directions from their local PHU.

When a local PHU declares an outbreak in a home, they may also advise further restrictions on visitors in part or all of the home, depending on the specific situation.

Not permitted.

Not permitted.

Not permitted.

Not permitted.

A PHU may also advise further restrictions on visitors in part or all of the home, depending on the specific situation.

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Scenario 1 Visitations	NOT IN OUTBREAK AND IN GREEN (PROTECT) OR YELLOW (PREVENT)	OUTBREAK	ORANGE (RESTRICT)	RED (CONTROL)	GREY (LOCKDOWN) OR SHUTDOWN	Residents who are self-isolating for 14 days under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.	
Allowing Essential Visitors An essential visitor is a person performing essential support services (eg. Food delivery, inspector, maintenance, or health care services (eg., phlebotomy) or a person visiting a very ill or palliative resident. In addition to a person visiting a very ill or palliative resident, there are two types of essential visitors:	Meets baseline requirements above.	Homes must adhere to the requirements in any applicable directives issued by the Chief Medical Officer of Health (CMOH) and directions from their local PHU. This may include direction to take additional measures to restrict access and duration of visits during an outbreak or when the PHU deems necessary under the COVID-19 response framework: keeping Ontario safe and open (Provincial Framework). Please note that persons visiting a very ill or palliative resident are allowed in the home under any level and do not constitute caregivers or support workers.					
1 Support Workers (Essential Visitor) An essential visitor who is brought into the home when there are gaps in services to perform essential services for the home or for a resident in the home.	Any number of support workers may visit a resident in a home.	Any number of support workers who are care providers (regulated health professionals or unregulated care providers) may visit a resident in a home at a time. A maximum of one (1) support worker who is NOT a care provider per resident may visit at a time.	Any number of support workers who are care providers (regulated health professionals or unregulated care providers) may visit a resident in a home at a time. A maximum of one (1) support worker who is NOT a care provider per resident may visit at a time.	Any number of support workers who are care providers (regulated health professionals or unregulated care providers) may visit a resident in a home at a time. A maximum of one (1) support worker who is NOT a care provider per resident may visit at a time.	Any number of support workers who are care providers (regulated health professionals or unregulated care providers) may visit a resident in a home at a time. A maximum of one (1) support worker who is NOT a care provider per resident may visit at a time.	Any number of support workers may visit a resident in a home.	













Caregiver (Essential Visitor)

An essential visitor who is designated by the resident and/or their substitute decisionmaker and visits to provide direct care to the resident.

Maximum of two (2) caregivers per resident may visit at a time.

A maximum of one (1) caregiver per resident may visit at a time.

If two (2) caregivers live together, they may visit a resident at the same time.

A maximum of one (1) caregiver per resident may visit at a time.

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Scenario 1 Visitations	NOT IN OUTBREAK AND IN GREEN (PROTECT) OR YELLOW (PREVENT)	OUTBREAK	ORANGE (RESTRICT)	RED (CONTROL)	GREY (LOCKDOWN) OR SHUTDOWN	Residents who are self-isolating for 14 days under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.
Allowing Personal Care Service Providers (non-essential visitor) A personal care service provider is a person who is not an essential visitor and visits to provide personal services to residents such as hair dressing and nail care.	A maximum of one (1) personal care service provider per resident at a time. Personal care	Not permitted.	A maximum of one (1) personal care service provider per resident at a time.	Not permitted.	Not permitted.	Not permitted.
	service providers that support only the retirement home (e.g., provide services on-site at one location) may continue to visit homes.		Personal care service providers that support only the retirement home (e.g., provide services on-site at one location) may continue to visit homes.			











Scenario 2 **Absences**

Please review Directive #3 and the Retirement Home COVID-19 Visiting Policy for full details on PPE, IPAC, requirements.

A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation.

Where co-located with a long-tern care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU.

NOT IN OUTBREAK AND IN GREEN (PROTECT) OR YELLOW (PREVENT)

All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if the public health unit in which they are situated is in level Orange, Red or Grey. If it is, the home must follow baseline requirements AND the requirements applicable to their colour.

OUTBREAK

Homes IN outbreak

ORANGE (RESTRICT)

the rules below.

Home is NOT in outbreak but is located in a region designated as Orange level.

Homes must follow

RED (CONTROL)

Home is NOT in outbreak but is located in a region designated as Red level.

Homes must follow the rules below. the rules below.

Residents who are self-isolating for 14 days under Droplet and Contact Precautions or are symptomatic with COVID-19

symptoms.

Home is NOT in outbreak but is located in a region designated as Grev or Shutdown level.

(LOCKDOWN)

SHUTDOWN

GREY

OR

Homes must follow

Absence that does NOT include an overnight stay.*

*A single-night emergency room visit does not triager overnight absence requirements.

Residents are permitted to leave the home for an absence that does not include an overnight stay (e.g., absences with friends or family, shopping, medical appointments, filling prescriptions, taking walks, etc.) if:

- The local PHU has not directed the home to cease absences.
- The home is compliant with all CMOH directives and direction from the PHU.
- Upon return to the home, residents must be actively screened and monitored for symptoms but are not required to be tested or self- isolate.
- Residents must wear a face covering/ mask at all times when outside of the home (if tolerated) and be reminded about the

Hold on starting new absences.

Absences are not allowed.

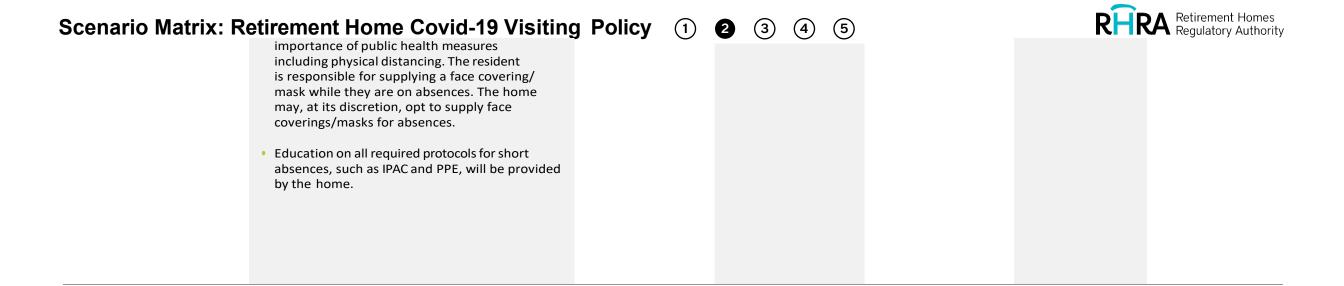
Residents may be permitted to leave the home for walks or essentials (e.g., groceries, medical appointments, filling prescriptions).

Residents may be permitted to leave the home for walks or essentials (e.g., groceries, medical appointments, filling prescriptions).

Residents may be permitted to leave the home for walks or essentials (e.g., groceries, medical appointments, filling prescriptions).

None.

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Scenario 2 Absences	NOT IN OUTBREAK AND IN GREEN (PROTECT) OR YELLOW (PREVENT)	OUTBREAK	ORANGE (RESTRICT)	RED (CONTROL)	GREY (LOCKDOWN) OR SHUTDOWN	Residents who are self-isolating for 14 days under Droplet and Contact Precautions or are symptomatic with COVID-19 symptoms.
Absence includes at least one overnight stay* *A single-night emergency room visit does not trigger overnight absence requirements.	 An absence that includes an overnight stay is permitted if: Residents must wear a face covering/ mask at all times when outside of the home (if tolerated) and be reminded about the importance of public health measures including physical distancing. The resident is responsible for supplying a face covering/ mask while they are on absences. The home may, at its discretion, opt to supply face coverings/masks for absences. Education on all required protocols for short absences, such as IPAC and PPE, will be provided by the home to the resident prior to their absence. Upon return to the home, residents must self-isolate for 14 days under Droplet and Contact Precautions, but are not required to be tested upon re-entry to the home. Residents who are self-isolating for 14 days following an overnight stay may not receive general visitors, leave the home for short absences or for overnight stays. 	Overnight absences not allowed. Hold on new absences.	Overnight absences not allowed. Retirement home residents may be permitted to leave the home for a few hours to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).	Overnight absences not allowed. Retirement home residents may be permitted to leave the home for a few hours to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).	Overnight absences not allowed. Retirement home residents may be permitted to leave the home for a few hours to meet essential needs (e.g., groceries, medical appointments, filling prescriptions).	Upon return to the home, residents must self-isolate for 14 days under Droplet and Contact Precautions, but are not required to be tested. Residents who are self-isolating for 14 days following an overnight stay may not receive general visitors, leave the home for short absences or for overnight stays.





ORANGE







Scenario 3

New Admissions & Readmissions

Please review Directive #3 and the Retirement Home COVID-19 Visiting Policy for full details on PPE, IPAC, requirements. A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation.

Where co-located with a longterm care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU.

NOT IN OUTBREAK AND IN GREEN (PROTECT) OR YELLOW (PREVENT)

All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if the public health unit in which they are situated is in level Orange, Red or Grey. If it is, the home must follow baseline requirements AND the requirements applicable to their colour.

OUTBREAK

Homes IN outbreak

(RESTRICT) Home is NOT in outbreak but is located in a

as Orange level.

Home is NOT in outbreak but is located in a region designated as Red level.

RED

(CONTROL)

GREY (LOCKDOWN) OR **SHUTDOWN**

region designated Home is NOT in outbreak but is located in a region designated as Grey or Shutdown level.

Isolation requirements

Homes must follow the Homes must follow rules below.

the rules below.

Homes must follow the rules below.

Admission from community or hospital.

Fully immunized: individual has received all doses in their COVID-19 vaccine series AND more than 14 days have passed since the receipt of their last dose

Allowed if:

- All admissions and transfers need to be tested for COVID-19 in accordance with the COVID-19 Provincial Testing Requirements Update.
- A plan to ensure the resident being admitted (except for those who have cleared COVID-19) can complete 14 days of self-isolation, under

Admissions and readmissions may take place during an outbreak only if approved by the local public health unit, and there is concurrence

Allowed.

 All admissions and transfers need to be tested for COVID-19 in tested for COVID-19 accordance with the COVID-19 Provincial Testing Requirements Provincial Testing

Allowed.

All admissions and All admissions and transfers need to be tested for COVID-19 in accordance with in accordance with the COVID-19 the COVID-19 **Provincial Testing**

Allowed.

Yes, individuals who require isolation must be placed in a single room. For **fully** transfers need to be immunized residents, a labbased PCR test is required at the time of admission/ readmission. The individual must be placed in isolation on



(2)





Droplet and Contact Precautions

- For fully immunized residents, a lab-based PCR test is required at the time of admission/ readmission. The resident must be placed in isolation on Droplet and Contact Precautions if the test result is pending. If the test result is negative, then isolation and Droplet and Contact Precautions can be discontinued. If the test is positive, isolation and Droplet and Contact precautions must be continued.
- For partially immunized or unimmunized residents, a lab-based PCR test is required at the time of admission/readmission and the resident must be placed in isolation on Droplet and Contact Precautions for a minimum of 10 days. A second negative lab-based PCR test result collected on day 8 is required to discontinue isolation and Droplet and Contact Precaution on day 10: otherwise isolation and Droplet and Contact Precautions must be maintained until day 14.
- For recently recovered residents who are within 90 days (from the date the test was taken) from a prior lab-confirmed COVID-19 infection are not required to be tested or placed in isolation on Droplet and Contact Precautions on arrival.

between the home local public health unit, and hospital.

An individual who has tested positive for COVID-19 may be admitted or readmitted to the home provided that the admission is approved by the local public health unit.

Update. A plan to ensure the resident being admitted have cleared COVID-19) can complete 14 days of self-isolation, under **Droplet and Contact** Precautions.

For fully immunized readmission. The resident must be placed in isolation on **Droplet and Contact** Precautions if the test result is pending. If the test result is negative, then isolation and Droplet and Contact Precautions can be discontinued. If the test is positive, isolation and Droplet and Contact precautions must be continued.

For partially immunized or unimmunized residents, a lab-based residents, a lab-based residents, a lab-based PCR test is required at PCR test is required at PCR test is required at the time of admission/ the time of admission/ the time of admission/ readmission and the resident must be minimum of 10 days. A minimum of 10 days. minimum of 10 days. second negative lab-

A plan to ensure the resident being (except for those who admitted (except for those who have complete 14 days of self-isolation, under **Droplet and Contact** Precautions.

For fully immunized residents, a lab-based residents, a lab-based PCR test is required at PCR test is required at PCR test is required at the time of admission/ the time of admission/ the time of admission/ readmission. The resident must be placed in isolation on placed in isolation on **Droplet and Contact** Precautions if the test Precautions if the test result is pending. If the test result is negative, then isolation and Droplet and Contact Precautions can be discontinued. If the test is positive, isolation and Droplet isolation and Droplet and Contact precautions must be continued.

> For partially For **partially** immunized or immunized or unimmunized unimmunized readmission and the resident must be resident must be A second negative lab A second negative lab

Requirements Update. Requirements Update. A plan to ensure the resident being admitted (except for those who have cleared COVID-19) can cleared COVID-19) can complete 14 days of self-isolation, under Droplet and Contact Precautions.

> For **fully immunized** readmission. The resident must be **Droplet and Contact** result is pending. If the test result is negative, then isolation and Droplet and Contact Precautions can be discontinued. If the test is positive, and Contact precautions must be continued.

readmission and the

Droplet and Contact Precautions if the test result is pending. If negative, then isolation can be discontinued.

Partially immunized or unimmunized residents require a lab-based PCR test at the time of admission/readmission and the resident must be placed in isolation on **Droplet and Contact** Precautions for a minimum of 10 days. A second negative labbased PCR test result collected on day 8 is required to discontinue isolation on day 10. Otherwise isolation and **Droplet and Contact** Precautions must be maintained until day 14.

EXCEPTIONS TO ISOLATION REQUIREMENT:

Recently recovered residents who are within 90 days from a prior labconfirmed COVID-19 infection are not required to be tested or placed in isolation on Droplet and Contact on arrival.







-based PCR test result collected on day 8 is required to discontinue isolation and Droplet and Contact Precaution on day 10; otherwise isolation must be maintained until day 14. maintained until day For recently recovered residents who are within 90 days (from the date the test was taken) from a prior labconfirmed COVID-19 infection are not required to be tested.

(5) -based PCR test result -based PCR test result collected on day 8 is collected on day 8 is required to discontinue required to discontinue isolation and Droplet isolation and Droplet and Contact Precaution and Contact Precaution on day 10; otherwise on day 10; otherwise isolation must be isolation must be maintained until day 14. For **recently** 14. For **recently** recovered residents recovered residents who are within 90 days who are within 90 days (from the date the test (from the date the test was taken) from a prior was taken) from a prior lab-confirmed lab-confirmed COVID-19 infection are COVID-19 infection are not required to be not required to be tested. tested.

24-hour period, the transfer can occur, but the individual must remain in isolation in the home until a negative test result is received. If this test result is positive, the individual must continue their selfisolation and the home must contact their local public health unit.











Scenario 4

Requirements for Social **Activities**

Please review Directive #3 and the Retirement Home COVID-19 Visiting Policy for full details on PPE, IPAC, requirements.

A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation.

Where co-located with a longterm care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU.

NOT IN OUTBREAK AND IN GREEN (PROTECT) OR **YELLOW (PREVENT)**

All homes must meet these baseline requirements. Homes NOT in outbreak must also determine if the public health unit in which they are situated is in level Orange, Red or Grey. If it is, the home must follow baseline requirements AND the requirements applicable to their colour

OUTBREAK

Homes IN outbreak

ORANGE (RESTRICT)

Home is NOT in outbreak Home is NOT in but is located in a region designated as Orange level.

RED (CONTROL)

outbreak but is located in a region designated as Red level.

GREY (LOCKDOWN) OR SHUTDOWN

Home is NOT in outbreak but is located in region designated as Grey or Shutdown level.

Homes must follow the rules below.

Homes must follow the rules below.

Homes must follow the rules below.

Social activities where public health measures can be maintained are permitted if they are:

Consistent with CMOH Directives, provincial orders, including group

Not permitted.

Social activities where public health measures can be maintained are

Social activities where public health measures can be

No indoor organized social gatherings or activities, except with









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size*, and any additional advice from the local PHU.

- Organized in such a way to maximize resident and staff safety. Home must ensure Participants and activity facilitators:
- Wear face coverings/masks (if tolerated)
- Maintain physical distancing of at least two metres at alltimes;
- Adhere to IPAC measures;
- Conduct activities in designated areas; and
- Ensure enhanced environmental cleaning of designated areas prior to and following activities

Retirement Homes are subject to the Ontario government's restrictions on social gatherings*:

*This does not apply to communal dining in Retirement Homes

permitted if they are:

- Consistent with CMOH Directives, provincial orders, including group size, and any additional advice from the local PHU.
- Organized in such a way to maximize resident and staff safety. Home must ensure Participants and activity facilitators:
- Wear face coverings/masks (if tolerated);
- Maintain physical distancing of at least two metres at all times;
- Adhere to IPAC measures;
- Conduct activities in designated areas; and
- Ensure enhanced environmental cleaning of designated areas prior to and following activities.

Retirement Homes are subject to the Ontario government's restrictions on social gatherings per the maintained are permitted if they are:

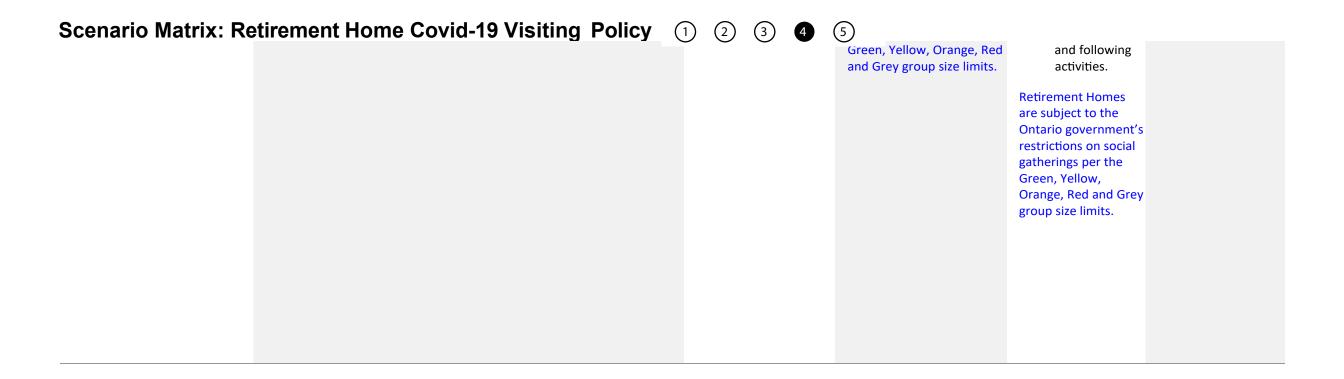
- Consistent with CMOH Directives, provincial orders, including group size, and any additional advice from the local PHU.
- Organized in such a way to maximize resident and staff safety. Home must ensure Participants and activity facilitators:
- Wear face coverings/mask s (if tolerated);
- Maintain
 physical
 distancing of at
 least two
 metres at all
 times;
- Adhere to IPAC measures;
- Conduct activities in designated areas; and
- Ensure
 enhanced
 environmental
 cleaning of
 designated
 areas prior to

- members of the same household (eg. a suite in the retirement home).
- Organized social gatherings or activities are not permitted indoors, but this does not preclude residents from meeting or using a common area of the home.
- The use of common areas should be determined by the room's capacity based on the user's ability to physically distance appropriately, and should be accompanied by usual preventative measures, such as masking and hand hygiene.

If in Shutdown, limiting capacity for outdoor organized public events or social gatherings to a zero (0) person maximum.

If in Grey, retirement homes are subject to the Ontario government restrictions on group size limits.

Note: This does not preclude residents from meeting or using a common area of the home.













Scenario 5

Requirements for Tours

Please review Directive #3 and the Retirement Home COVID-19 Visiting Policy for full details on PPE, IPAC, requirements

A local PHU may also advise further restrictions in part or all of the home, depending on the specific situation.

Where co-located with a longterm care home, retirement home should align where possible or take the more restrictive visiting policy unless otherwise advised by the local PHU.

NOT IN OUTBREAK AND IN GREEN (PROTECT) OR YELLOW (PREVENT)

Homes NOT in outbreak must also determine if the public health unit in which they are situated is in level Orange, Red or Grey. If it is, the home must follow baseline requirements AND the requirements applicable to their colour.

OUTBREAK

Homes IN outbreak

ORANGE (RESTRICT)

Home is NOT in outbreak but is located in a region designated as Orange level.

RED (CONTROL)

Home is NOT in outbreak but is located in a region designated as Red level.

GREY (LOCKDOWN) OR SHUTDOWN

Home is NOT in

outbreak but is located

in a region designated as Grey or Shutdown level.

Homes must follow the rules below.

Homes must follow the rules below.

Homes must follow the rules below.

Virtual tours should be implemented as much as possible.

Tour group should be limited to the prospective resident or couple plus one other individual.

All tour participants are subject to the general visitor requirements.

The tour route must be restricted in a manner that avoids contact with residents.

Homes should keep the number of tours in the home to a minimum.

In-person tours should be paused.

May be offered targeted tours of empty suites at the final stage of home selection process. General tours should be virtual.

May be offered targeted tours of empty suites at the final stage of home selection process. General tours should be virtual.

In-person tours should be paused.