

## **My Action Plans**

N-size: (136)

Date Created	Selected Issue	Filter Description	SMART Goal	Action Steps	Notes	1st. Review Date	2nd. Review Date	3rd. Review Date
02/01/ 2024	l enjoy some of my favourite foods.	N/A	Inputting residents' preferences on the menu and working collaboratively with the Food Service Supervisor, Food Service Manager and Dietitians on a monthly basis.	1.Reviewing the home's menu on a monthly basis during the food council committee meeting. 2. On a monthly basis, the recreation manager will share cultural events that are happening to ensure residents are aware and can share their input on menu items.		02/26/ 2024	03/25/ 2024	04/29/ 2024
02/01/ 2024	When I need help, I get it right away.	N/A	Ensuring the team members understand that all call bells must be answered in a timely manner between 5-10 minutes.	1. Reviewing the home policy in response to call bells. 2. Monthly audits will be conducted to ensure we are meeting the expectations and standards. 3. Survey results and audits will be shared with nursing team members during monthly meetings and huddles.		02/28/ 2024	03/28/ 2024	04/29/ 2024
02/01/ 2024	l am involved in decisions surrounding my health and well- being.	N/A	Ensuring that residents are aware of their rights in regards to making decisions surrounding their health and well-being on a monthly basis using resources available from the home and resources available in the community.	<ol> <li>inviting the social work team to attend the resident council meetings to talk about making decisions surrounding their health.</li> <li>Sharing results with the social work team and ensuring that there are resources available to empower residents to make decisions.</li> <li>Adding residents rights section as an agenda item during family council meetings that are held every 3 months, to ensure families are aware residents can make decisions in regards to their health and well-being.</li> </ol>		02/26/ 2024	03/25/ 2024	04/29/ 2024