

Favorability Report by Questions

Filter: Home Name = Hawthorne N-size: (71) Comparison: No

Items for Evaluation	● % Favorable │ ● % Neutral │ ● % Unfavorable
I am treated with dignity and respect.	77 13 10
I am able to wake up and go to sleep at the hour of my choosing.	76 14 10
I participate in the activities of my choice.	68 15 17
My living environment is clean.	82 6 13
I am involved in decisions surrounding my health and well- being.	66 17 17
I feel safe and secure in my living environment.	85 11
I feel safe voicing my concerns and opinions without fear of reprisal.	69 14 17
I have the opportunity to personalize my living space.	82 8 10
I receive the help I need in completing activities of daily living.	82 10 8
My privacy is protected (i.e. dressing, conversations, personal information).	75 23

Items for Evaluation	% Favorable % Neutral % Unfavorable
I receive regular communication from my care team.	70 10 20
I can access my trust account whenever necessary.	60 13 27
My meal choices are appetizing.	46 21 32
I participate in physiotherapy whenever possible.	70 13 17
I am satisfied with the care and attention I receive.	73 11 15
I would recommend this home to someone in need of long term care services.	27 27 46
I feel safe in my home given the global COVID-19 pandemic.	55 25 20
I am regularly kept informed of what is happening in my home.	25 30 45
I feel comfortable asking questions related to COVID-19.	44 33 22
I am given the opportunity to visit with family or friends either virtually or recently, in-person.	47 7 47
I feel our home is proactive with infection prevention and control.	47 29 24

Items for Evaluation	● % Favorable │	I 📔 🖲 % Unfavorable	
I feel that the entire team has been really caring throughout the COVID-19 pandemic.	60	20 20	
Overall Average	67	14 19	