MAKING *Every* MOMENT MATTER™

Dashboard

1. Understand your survey results	2. Turn priorities into plans
My Presentation Slides	Action Plans

RESPONSE RATE

79%

Invited: **42**   Responded: **33**   Completed: **33**
Avg Completion Time: **8 min 6 sec**

Category Results

● % Favorable | ● % Neutral | ● % Unfavorable

Category	% Favorable	% Neutral	% Unfavorable
Privacy	100		
Safety & Security	91		6
Assistance	88	5	8
Participation in Care	88	13	
Personal Relationships	84	13	
Food & Meals	83	9	7
Staff Responsiveness	83	8	9

% Favorable | **% Neutral** | **% Unfavorable**

Comfort	81	6	13
Activities	80	16	5
Recommend to Others (NPS)	42	39	18

Top 3 Strengths

% Favorable | **% Neutral** | **% Unfavorable**

My privacy is respected when people care for me.	100
I am treated with respect & dignity by the staff.	97
I receive the care and support I need.	94 ... 6

Bottom 3 Opportunities

% Favorable | **% Neutral** | **% Unfavorable**

I have enjoyable things to do in the evenings & on weekends.	72	19	9
I am able to wake up and go to sleep at the hour of my choosing.	78	13	9
I enjoy some of my favourite foods.	78	16	6