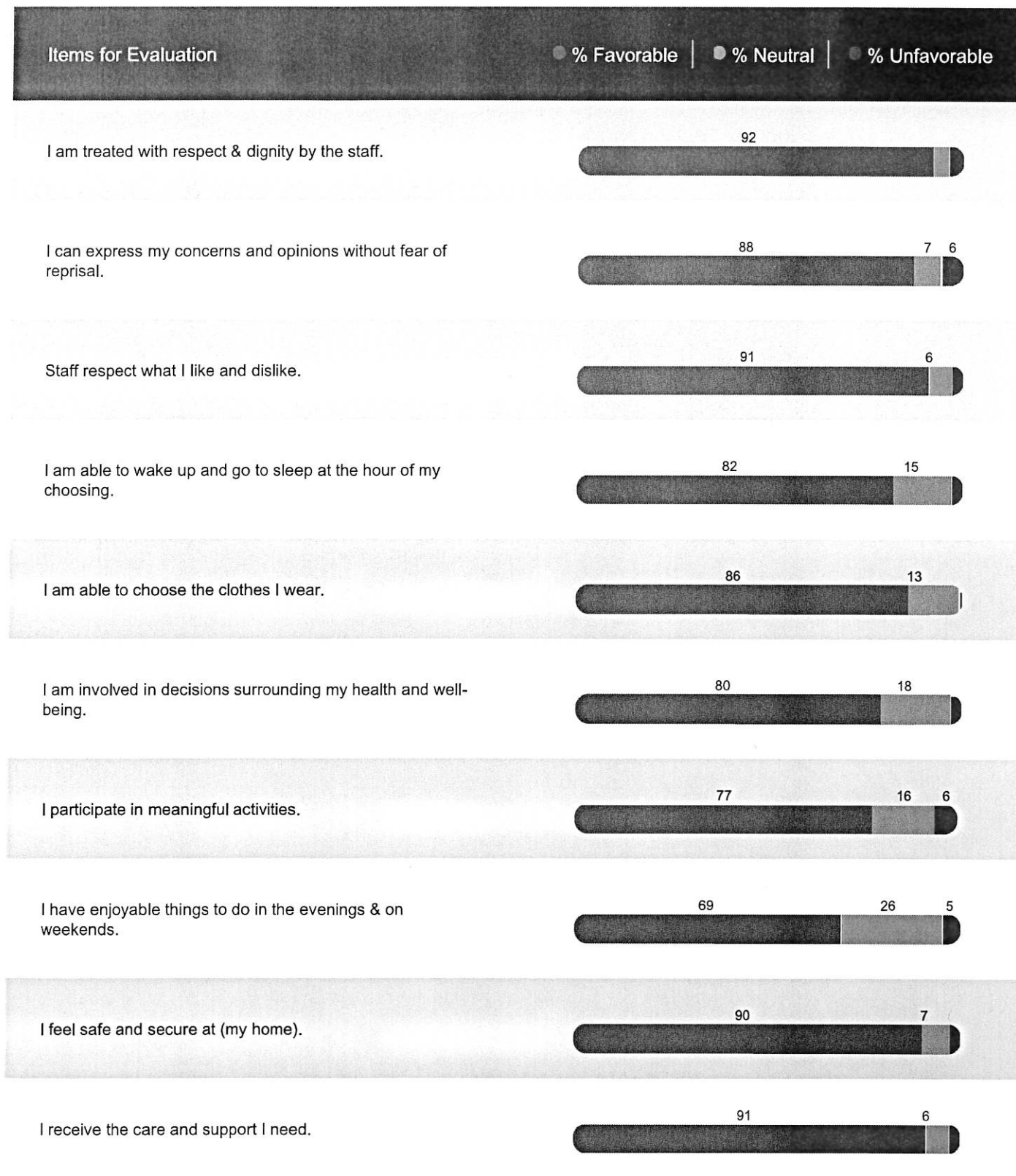


Favorability Report by Questions

N-size: (185)

Comparison: No



Items for Evaluation

■ % Favorable | ■ % Neutral | ■ % Unfavorable

When I need help, I get it right away.



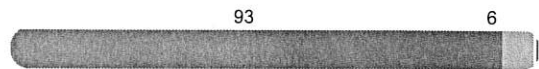
Staff have enough time for me.



Staff take the time to have a friendly conversation with me.



My privacy is respected when people care for me.



I enjoy some of my favourite foods.



I have enough variety in my meals.



I enjoy mealtimes.



I feel at home at (my home).



I have opportunities for friendship at (my home).



I can access my trust account whenever necessary.



Overall Average



My Action Plans

N-size: (185)

Date Created	Selected Issue	Filter Description	SMART Goal	Action Steps	Notes	1st. Review Date	2nd. Review Date	3rd. Review Date
12/18/2023	I enjoy mealtimes.	N/A	Increase the positive response by 5% Also includes " I have enough variety in my meals." And " I enjoy some of my favourite foods"	1. Increase pleasurable dining by improving appearance of dining rooms by adding decorations, music, 2. Increasing QJJS audits and observations 3. Pleasurable dining education 4. Implementing new foods through cultural foods review. 5. Implementing a stand alone food committee.		03/29/2024	06/28/2024	09/27/2024
12/18/2023	I have opportunities for friendship at (my home).	N/A	Increase positive response by 10%.	1. Encourage social connections in the dining room. 2. All staff interaction with residents during meals and activities to assist with making connections. (Set up standardized conversation starters) 3. Increase friendship programs 4. Implement Resident ambassador		03/29/2024	06/28/2024	09/27/2024